

President's Report



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**Rome Italy
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Review of year

- **Achievements**
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- **Consultation with community**
- **Feedback from community**
- **MoU requirements**
- **Consequent focus of operations**

ACHIEVEMENTS

- **MoU extension**
- **Organisational restructure and recruitment**
- **Formation of At-Large structures (10) (6 pending)**
- **gTLD policies**
 - **Whols**
 - **Transfers**
 - **Deletes**

ACHIEVEMENTS

- **ccNSO formation (39 countries)**
 - Africa (11)
 - Asia Pacific (8)
 - Europe (4)
 - Latin America (12)
 - North America (4)
- **IDN implementation**
- **PDP for new registry services**

ACHIEVEMENTS

- **Brussels, Belgium office**
- **New sTLD application process**
- **Broad strategic initiative for new gTLDs**
- **191 Registrars**

CONSULTATIONS

1. **Governments**
2. **Internet Address Communities**
3. **ccTLD Managers**
4. **Members of the Technical Community**
5. **At-Large User Communities**
6. **Law Enforcement Officials**
7. **Academics and Researchers**
8. **Wider Business Community**
9. **gTLD Registrars**
10. **gTLD Registry Operators**
11. **Intellectual Property Holders**
12. **Internet, Connectivity Service Providers**
13. **Non Commercial Domain Holders**

IDENTIFIED PRIORITIES for ICANN

Priority:	1	2	3	4	5	6	7	8	9	10	11	12	13
Complete the MoU Process with the US DOC	X	X	X	X	X	X	X	X	X			X	X
Proactively ensure the future stability and security of root server system	X	X	X	X	X	X	X		X	X		X	x
Substantially augment core IANA services and ensure they function effectively	X	X	X	X	X	X	X	X	X	X	X	X	
Efficiently introduce new gTLDs to increase competition in the domain name space	X				X			X	X	X		X	

IDENTIFIED PRIORITIES for ICANN

Priority:	1	2	3	4	5	6	7	8	9	10	11	12	13
Significantly expand available resources to assist developing nation Internet communities with education and technical coordination	X	X	X	X	X	X	X					X	
Meaningfully increase preparation of ICANN materials in multi-lingual formats	X	X	X	X	X		X	X	X				
Actively promote consumer interests through information and service	X		X	X	X	X	X		X	X	X	X	x

IDENTIFIED PRIORITIES for ICANN

Priority:	1	2	3	4	5	6	7	8	9	10	11	12	13
Effectively educate consumers on how to obtain resources for dispute resolution, consumer protection and law enforcement	X		X	X	X	X	X	X	X	X	X	X	
Considerably strengthen services to gTLD Registries to address their growing needs as new gTLDs are introduced				X	X			X	X	X	X	X	

IDENTIFIED PRIORITIES for ICANN

Priority:	1	2	3	4	5	6	7	8	9	10	11	12	13
Significantly strengthen services to gTLD Registrars to ensure a healthy, competitive marketplace	X			X	X			X	X	X	X		
Materially aid gTLD Registrars with managing consumer complaints	X			X	X	X		X	X	X	X		

MOU REQUIREMENTS

- **Accountability provisions**
- **Operational provisions**
- **Due diligence actions**
- **Outreach provisions**

Accountability

- **Continue to provide expertise and advice on private sector functions related to technical management of the DNS.**
- **Continue to develop, to test, and to implement processes and procedures to improve transparency, efficiency, and timeliness in the consideration and adoption of policies related to technical management of the DNS – taking into account the need to accommodate innovation in the provision of DNS services.**
- **Continue to develop, to test, and to implement accountability mechanisms to address claims by members of the Internet community that they have been adversely affected by decisions in conflict with ICANN's by-laws, contractual obligations, or otherwise treated unfairly in the context of ICANN processes.**

Operational

- **Continue to consult with the managers of root name servers and other appropriate experts with respect to operational and security matters relating to the secure and stable operation of the domain name and numbering system in order to develop and implement recommendations for improvements in those matters, including ICANN's operation of the authoritative root, under appropriate terms and conditions.**
- **Continue the process of implementing new top level domains (TLDs).**
- **Continue to assess the operation of WHOIS databases and to implement measures to secure improved accuracy of WHOIS data.**
- **Conduct review of system-wide efforts to automate operational processes.**

Due diligence requirements

- **Develop a contingency plan to ensure continuity of operations in the event the corporation incurs a severe disruption of operations, or the threat thereof, by reason of its bankruptcy, corporate dissolution, a natural disaster, or other financial, physical or operational event.**
- **Conduct a review of corporate administrative structure and personnel requirements, including executive compensation and management succession plan;**
- **Conduct a review of internal mechanisms that promote and ensure Board of Directors, executive management, and staff corporate responsibility;**
- **Develop and implement a financial strategy that explores options for securing more predictable and sustainable sources of revenue;**
- **Review and augment its corporate compliance program, including its system for auditing material contracts for compliance by all parties to such agreements;**

Outreach

- **Develop a collaborative program with private and intergovernmental parties to conduct outreach to governments and local Internet communities in targeted regions, including key constituencies;**
- **Develop and implement an appropriate and effective strategy for multi-lingual communications;**
- **Continue to develop, to test, and to implement appropriate mechanisms that foster informed participation in ICANN by the global Internet community, such as providing educational services and fostering information sharing for constituents and promoting best practices among industry segments.**

PRINCIPLES OF OPERATIONS

1. **Contribute to stability and security of the unique identifiers system and root management**
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2. **Promote competition and choice for registrants and other users**
3. **Forum for multi-stakeholder bottom-up development of related policy**
4. **Ensuring on a global basis an opportunity for participation by all interested parties**