SECRETARY'S NOTES: SUPPLEMENTAL INFORMATION FOR AOC AND ORGANIZATIONAL REVIEWS SCHEDULE AND PROCESS/OPERATIONAL IMPROVEMENTS (<u>RATIONALE FOR RESOLUTIONS</u> 2015.07.28.09 – 2015.07.28.14)*

AoC and Organizational Reviews Schedule

ID	Review	Start	Finish	2015			2016			2017				2018			2019			2020					
				Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	1 Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
1	GNSO2	1/1/2015	4/28/2017																						
2	At-Large2	1/1/2015	6/29/2018																						
3	сст	10/1/2015	8/30/2018																						
4	NomCom2	3/1/2016	4/30/2019																						
5	RSSAC2	5/2/2016	6/28/2019																						
6	SSR2	6/1/2016	4/30/2019																						
7	SSAC2	7/1/2016	8/30/2019						[
8	WHOIS2	10/3/2016	8/30/2019																						
9	ATRT3	7/3/2017	5/29/2020																						

Process/Operational Improvements

The approved process and operational improvements include the following improvements:

Use planning and project management tools for AoC Reviews, including clear and focused Review scope, consistent budgeting, and cost tracking. Apply good practices used to conduct performance assessments for broadly similar organizations. Consider key drivers of cost of AoC Reviews (number of volunteers, number of in-person meetings, scope/conduct of Review, duration of Review, and whether independent consultants are engaged to assist the Review teams) during the Review planning to maximize scarce resources.

Streamline AoC Review teams and Review duration. The improvements strive to ensure that volunteers' skills and expertise are well aligned with the requirements for a given Review, with an eye toward smaller and more focused teams¹. Any enhancements or changes to the current AoC Reviews that result from the CCWG on Enhancing ICANN Accountability recommendations will be integrated into this process, including all necessary changes to the Review process and operations. A template project plan, including major phases of work and milestones, will be used as a tool to be tailored for each Review, in order to determine realistic duration².

^{*} See the full board resolution and rationale which contains further information, including

Board's directive to engage in dialogue with the NTIA, a signatory to the AoC, regarding the changes to the AoC Review schedule endorsed by the Board, and

[•] Interdependency of activities of the <u>CCWG on Enhancing ICANN Accountability</u> and its <u>draft proposal</u> with AoC Reviews in particular.

¹ The AoC provides high-level guidance on the composition of Review teams, but does not impose requirements on the numbers on each team.

² Past AoC Reviews have lasted between 12 and 20 months.

The terms of service for the Review teams will be modified, so they can answer questions about the intent and implementation of their recommendations.

