

RDRS System Development Update Webinar #2
17 May 2022 (03:00-04:30 UTC)
Question and Answer (Q&A) Pod

Question	Answer
How many registrars are participating in this program now ? What if I need information from a registrar who does not participate in RDRS?	The service is not open yet for participation. The early access for registrars to sign up for the service will be ready sometime in September for registrars to opt in and set up the account, before the launch of the full service in late November. Registrars can be contacted directly for current requests for information.
Re confidential requests, confidentiality is already compromised when the request is created.	Thank you for your comment.
Where did the three priority levels come from? Was this the result of input from requestors or was this from an internal thought process?	Per the SSAD recommendations, priority levels 1-3 will be provided along with explanatory text and service level targets for each level. Registrars and Requestors can sort pending requests by priority level. Registrars will be able to reassign priority levels. This re-assignment will be communicated to the requestor. There is no mechanism for Contracted Parties to signal abuse of the priority levels.
How is the request communicated from RDRS to the registrar?	The request will come into NSp and appear on that Registrar's RDRS landing page. The system will also provide registrars with email notification of new requests.
Is there any reason ccTLDs can not voluntarily participate?	Adding additional user groups would require careful consideration. As only ICANN-accredited registrars currently have access to the Naming Services Portal, which is being used for this ticketing system – some ccTLD registrars may not be set up to access the system. In addition, ccTLDs are not subject to ICANN's consensus policies for gTLDs.