

Thursday, May 4, 2017 at 8:56 AM

From: ICANN Global Support <noreply-globalsupport@icann.org>

Date: Thursday, May 4, 2017 at 8:56 AM

Subject: Action Required: Update your URS password to ensure you retain access



Dear Registry Operator,

Reminder: The April 30, 2017 deadline has passed. Please update your password as soon as possible to ensure you retain access.

As part of our continual efforts to make our digital services more secure, the ICANN organization is making changes in the Uniform Rapid Suspension (URS) system. These changes will allow the system to better protect the registry contact information being stored and used by our URS providers. Ongoing activities include auditing systems on a regular basis to identify areas where we can further harden our services and strengthen security.

Specifically, we increased the minimum password length for the URS system from 8 to a minimum of 16 characters and requiring all users to change their password as soon as possible if they haven't done so in the past month. Here are the steps needed to update the URS password:

- Login to the GDD Portal
- Select a TLD
- Click on the "Registry ONBIR" work item
- Scroll down to the Uniform Rapid Suspension (URS) section
- Update the URS password with a complex password

- Confirm the URS password
- Scroll to the bottom of the screen and click “submit”

If you do not have portal access, please send an inquiry to globalsupport@icann.org. If you have multiple TLDs, please open a case in the GDD Portal for information on how to perform bulk updates.

We strongly encourage you to change your passwords regularly.

If you have questions, please contact globalsupport@icann.org.

Thank you,

Michaela Quinzy
ICANN Global Support