



**NEAL-TRUESDALE
INSURANCE, INC.**

9/19/00

TO: ICANN
RE: IMAGE ONLINE DESIGN, INC.

Having served for several years as John Frangie's commercial and personal insurance broker for a variety of needs, we've enjoyed an excellent business relationship, and we look forward to continuing to handle the insurance for IOD, as it grows and secures its Registry Operator status.

In response to section D13.1.8 of the "TLD Application: Registry Operator's Proposal" dated 8/15/00, this letter confirms the following:

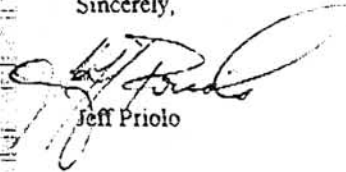
Commercial General Liability insurance is currently carried, through our brokerage, with Hartford Casualty Insurance Company Hartford Plaza, Hartford, CT 06115, on Policy# 30SBWLW8228DD, with limits of \$1 million per occurrence/\$2million general aggregate.

Plans are in motion for securing additional insurance which may include, but not be limited to the following:

- First party property direct or consequential coverages and third party liability coverages for incidences such as fire & extended coverages, network intrusion, illegitimate use, denial of service attacks, virus, internal or external/maicious or accidental/known or unknown sources.

We welcome any additional inquiries.

Sincerely,



Jeff Priolo

iodicann.doc

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