

## The Global Name Registry, Limited Monthly Operator Report May 2004

As required by the Registry Agreement between the Internet Corporation for Assigned Names and Numbers (“ICANN”) and The Global Name Registry, Limited (“Global Name Registry”) (the “Registry Agreement”), this report provides an overview of Global Name Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with explanations as deemed necessary. Information is provided in the order as set forth in Appendix T of the Registry Agreement.

**Table 1 – Accredited Registrar Status: May 2004**

Table 1 states the number of registrars for whom Global Name Registry has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories set forth in Table 1.

<b>Status</b>	<b># of Registrars</b>
Operational Registrars	70
Registrars in Ramp-Up Period	9
Registrars in pre-Ramp-Up Period	58
<b>Total</b>	<b>137</b>

**Table 2 – Service Level Agreement Performance: May 2004**

Table 2 compares Service Level Agreement (“SLA”) requirements with actual performance for the reporting month. As required by the Registry Agreement (Section 3.3), Global Name Registry is committed to provide service levels as specified in Appendix D and to comply with the requirements of the SLA in Appendix E of the Registry Agreement. The SLA is incorporated into the Global Name Registry Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

<b>Metric</b>	<b>SLA Requirement</b>	<b>Actual Performance</b>
Total Outage	8 hours	3h, 26 min
Unplanned Outage	4 hours, 27 minutes	0h, 0 min
Check Domain Average	3 seconds	0.05052
Add Domain Average	5 seconds	0.13394

**Table 3 – Zone File Activity: May 2004**

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement (Section 3.9), Global Name Registry provides third parties with bulk access to the zone files for the .name TLD.

Total zone file access passwords: end of previous month	42
New zone file access passwords issued during reporting month	6
<b>Total zone file access approvals: end of reporting month</b>	<b>48</b>

**Table 4 – Completed SRS/System Software Releases: May 2004**

As required by the Registry Agreement (Section 3.15), Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 1 August 2001.

Release Name	Features	Target Date	Complete Date
v1.0 Live SRS	Implementation of EPP 05/03	15 April 2002	26 June 2002
2 <sup>nd</sup> Level Domains	Launch of the .name second level domain product	14 January 2004	14 January 2004

**Table 5 – Domain Names Under Sponsorship and Nameservers under Management (Items 5 and 6 of Appendix T)– Per Registrar: May 2004**

As required by the Registry Agreement (Section 3.15), Table 5 sets forth the number of domain names under sponsorship and the number of nameservers under management per ICANN-Accredited Registrar for the .name TLD.

Registrar	Country	Domains	Nameservers
007 Names, Inc.	UNITED STATES	205	107
1 Domain Names International, Inc.	UNITED STATES	0	0
123 Registration.com Inc.	UNITED STATES	243	108
1stDomain.Net	UNITED STATES	119	96
4Domains.com	UNITED STATES	0	0
@COM	UNITED STATES	4	95
Abu-Ghazaleh Intellectual Property (AGIP)	JAPAN	0	0
Active ISP ASA	NORWAY	374	23
Alice's Registry, Inc.	UNITED STATES	0	0
Alldomains.com	UNITED STATES	3507	1835
American Domain Name Registry	UNITED STATES	0	0
Ascio Technologies Inc.	DENMARK	2492	238
BB Online UK Limited	UNITED KINGDOM	30	22
Blue Razor Domains, Inc.	UNITED STATES	112	6
BookMyName SAS	FRANCE	156	7
BT	UNITED KINGDOM	0	0
BulkRegister.com	UNITED STATES	1870	1366
Catalog.com	UNITED STATES	36	3
CORE Internet Council of Registrars	SWITZERLAND	1091	501
Cronon AG Berlin Neiderlassung Regensburg	GERMANY	215	279
CSL Computer Service Langenbach	GERMANY	0	0
Cyidentity, Inc.	KOREA, REPUBLIC OF	63	214
Direct Information Pvt. Ltd.	INDIA	386	639
Directnic.com	UNITED STATES	3882	1612
Dodora Unified Communications, Inc	UNITED STATES	14	16
Domain The Net Technologies Ltd	ISRAEL	554	41
DomainDiscover	UNITED STATES	400	152
Domaininfo	SWEDEN	83	86
DomainPeople, Inc.	CANADA	982	396
DomainProcessor.com	UNITED STATES	86	44

DotRegistrar.com dba IHoldings	UNITED STATES	1664	665
Dotster, Inc.	UNITED STATES	3093	1747
Easyspace Ltd.	UNITED KINGDOM	904	48
Echo, Inc.	KOREA, REPUBLIC OF	0	0
eNameCo	UNITED STATES	0	0
EnCirca, Inc.	UNITED STATES	709	116
eNom, Inc.	UNITED STATES	3191	680
EPAG Domainservices GmbH	GERMANY	3	7
France Telecom Transpac	FRANCE	0	0
Gabia, Inc.	KOREA, REPUBLIC OF	338	120
Gal Communication	ISRAEL	0	0
Gandi SARL	FRANCE	1555	747
Global Media Online	JAPAN	1044	166
Global Name Registry Limited	UNITED KINGDOM	98	49
Globedom Datenkommunikations	AUSTRIA	0	0
Go Daddy Software, Inc.	UNITED STATES	3974	2021
Hangang Systems, Inc	KOREA, REPUBLIC OF	284	115
Hichina Web Solutions (Hong Kong) Limited	CHINA	1993	29
I.D.R Internet Domain Registry LTD.	ISRAEL	127	85
In2net Network Inc. d/b/a iRegister.com	CANADA	0	0
INames, Corp.	KOREA, REPUBLIC OF	0	0
Interdomain S.A.	SPAIN	46	22
Internetplaza City Co.,Ltd	KOREA, REPUBLIC OF	0	0
Internetters Limited	UNITED KINGDOM	149	87
Ityourdomain.com	UNITED STATES	0	0
Key-Systems GmbH	GERMANY	3160	601
Markmonitor	UNITED STATES	233	49
Melbourne IT Ltd trading as Internet Names Worldwide	AUSTRALIA	7041	969
Name.com LLC	UNITED STATES	64	50
Namebay	MONACO	274	262
NameEngine, Inc.	UNITED STATES	0	31
names4ever.com	UNITED STATES	217	2
NameScout Corp.	CANADA	1881	740
Namesdirect.com, Inc.	UNITED STATES	0	0
Namesecure.com, Inc.	UNITED STATES	0	0
namesystem.com	CANADA	0	0
NameTree, Inc.	UNITED STATES	0	0
Namezero.com, Inc.	UNITED STATES	0	0
Net Benefit	UNITED KINGDOM	547	16
Netpia.com, Inc.	KOREA, REPUBLIC OF	95	47
Nominalia Internet S.L.	SPAIN	428	211
Nordnet	FRANCE	0	0
Omnis Network, LLC	UNITED STATES	0	0
OnlineNIC	CHINA	319	203

Personal Names Limited	UNITED KINGDOM	1146	386
Philippine Registry	PHILIPPINES	0	0
Polar Software Limited	INDIA	0	0
PSI Japan	JAPAN	0	0
PSI-USA, Inc.	GERMANY	833	324
R&K Global Business Services, Inc. d/b/a 000Domains.com	UNITED STATES	157	57
R. Lee Chambers Company LLC d/b/a DomainsToBeSeen.com	UNITED STATES	26	36
Register IT	ITALY	42	4
Register.com, Inc.	UNITED STATES	17274	1760
Registrars.com	CANADA	0	0
RegistrarsAsia	AUSTRALIA	0	0
Registration Technologies, Inc.	UNITED STATES	121	16
RGNames.com	KOREA, REPUBLIC OF	28	12
Rockenstein AG	GERMANY	70	3
Schlund+Partner AG	GERMANY	6615	562
Secura GmbH	GERMANY	222	87
Signature Domains	UNITED STATES	0	0
Spot Domain LLC	UNITED STATES	1740	142
TLDs Inc.	UNITED STATES	1053	1198
Total Registrations	UNITED KINGDOM	404	261
Tucows Inc.	CANADA	3530	36887
VeriSign Mass Market	UNITED STATES	7550	1406
Virtual Internet Plc.	UNITED KINGDOM	0	0
Web Commerce Communications Limited	MALAYSIA	288	194
Wild West Domains, Inc.	UNITED STATES	307	94
Yesnic Co., Ltd.	KOREA, REPUBLIC OF	3163	632

**Table 6 – Domain Names Registered by Registry Operator: May 2004**

As required by the Registry Agreement (Section 3.6), a list of all domain names registered by Global Name Registry, other than a request submitted by a registrar pursuant to that registrar’s Registry-Registrar Agreement, in the .name TLD is provided in the separate zipped file provided with this document, entitled “Table 6”

**Table 7 – Whois Service Activity: May 2004**

As required by the Registry Agreement (Section 3.15), Table 7 states the number of Whois queries during the current reporting month, including also the number of extensive search Whois queries.

Whois Queries (May)	1,176,434
Extensive Search Whois Queries (May)	52
Total Whois Queries	63,297,124
Total Extensive Search Whois Queries	606,855

**Table 8 – Monthly Growth Trends: May 2004**

As required by the Registry Agreement (Section 3.15), Table 8 shows the monthly growth trend in total registry transactions. The transactions are divided into three categories:

1. Query: This category includes the following transactions: query a domain, query a server and query a contact.
2. Write: This category includes the following transactions: adding a new domain, modifying a domain, deleting a domain, renewing a domain, auto-renewing a domain (if any), transferring a domain, adding a nameserver, modifying a nameserver, deleting a nameserver, adding a contact, modifying a contact and transferring a contact.
3. Check: This category includes the following transactions: checking a domain, checking a nameserver and checking a contact.

	Total	Query	%	Write	%	Check	%
Jan-02	126,956	0	0	126,956	100	0	0
Feb-02	68,764	0	0	68,764	100	0	0
Mar-02	93,159	0	0	93,159	100	0	0
Apr-02	109,310	0	0	109,310	100	0	0
May-02	136,770	0	0	136,770	100	0	0
Jun-02	153,018	22,952	14.9	15,301	9.9	114,763	75.3
Jul-02	4,112,843	75,650	1.8	130,708	3.2	3,916,483	95
Aug-02	4,623,778	38,364	0.8	23,293	0.5	4,562,121	98.3
Sep-02	4,831,175	136,451	2.8	43,073	0.9	4,651,651	96.3
Oct-02	9,393,110	119,882	1.1	74,537	0.8	9,198,691	98.1
Nov-02	11,265,205	154,867	1.4	100,490	0.9	11,009,848	97.7
Dec-02	8,595,859	78,545	0.9	73,102	0.8	8,444,212	98.3
Jan-03	6,136,387	85,776	1.4	58,256	0.9	5,992,655	97.6
Feb-03	5,387,221	75,177	1.4	56,944	1.1	5,255,100	97.5
Mar-03	6,808,965	67,043	0.9	58,738	0.86	6,683,184	98.24
Apr-03	9,067,913	73,798	0.8	67,515	0.7	8,926,600	98.5
May-03	8,094,330	71,560	0.8	62,314	0.76	7,960,456	98.44
Jun-03	6,534,970	273,638	4.2	39,647	0.6	6,221,685	95.2
Jul-03	9,329,426	149,887	1.6	59,872	0.6	9,119,667	97.8
Aug-03	5,823,325	72,931	1.3	54,981	0.9	5,695,413	97.8
Sep-03	5,376,864	82,499	1.5	64,267	1.2	5,230,098	97.3
Oct-03	9,006,743	231,070	2.6	117,831	1.3	8,657,842	96.1
Nov-03	6,959,370	133,063	1.9	109,175	1.6	6,717,132	96.5
Dec-03	8,260,308	118,875	1.4	126,505	1.5	8,014,928	97.1
Jan-04	11,070,401	413,225	3.7	661,303	6	9,995,873	90.3
Feb-04	8,999,696	267,147	3	167,176	1.9	8,565,373	95.1
Mar-04	7,943,423	281,984	3.5	111,235	1.4	7,548,204	95.1

Apr-04	6,887,260	234,203	3.4	92,499	1.3	6,560,558	95.3
May-04	9,089,021	504,249	5.5	125,900	1.4	8,458,872	93.1
<b>TOTAL</b>	<b>174,285,570</b>	<b>3,762,836</b>	<b>2.2</b>	<b>3,029,621</b>	<b>1.9</b>	<b>167,501,409</b>	<b>95.9</b>

**Table 9 – Total Number of Transactions by Subcategory by Month: May 2004**

As required by the Registry Agreement (Section 3.15), Table 9 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

<b>Write</b>	<b>Add</b>	<b>Delete</b>	<b>Modify</b>	<b>Check</b>	<b>Renew</b>	<b>Transfer</b>
Domain	11,323	5,745	42,653	8,361,929	1,065	1,897
Server	5,412	159	73	65,295	0	0
Contact	44,814	289	12,759	31,648	0	0

**Table 10 – Total Number of Failed Transactions by Subcategory by Month: May 2004**

As required by the Registry Agreement (Section 3.15), Table 10 shows the monthly growth trend for each failed transaction in the subcategories of the Write Domain, Write Server and Write Contact.

<b>Write</b>	<b>Add</b>	<b>Delete</b>	<b>Modify</b>	<b>Check</b>	<b>Renew</b>	<b>Transfer</b>
Domain	622	2,772	4,575	813	41	1,820
Server	861	122	60	28	0	0
Contact	11,002	200	4,891	0	0	0

**Table 11 – Daily Transaction Range: May 2004**

As required by the Registry Agreement (Section 3.15), Table 11 sets forth the number of total daily transactions, as well as the average daily transaction volume.

	<b>Total Daily Transactions</b>	<b>Avg Daily Transaction Volume</b>
<b>May 2004</b>	9,089,021	293,194.2

**Table 12 – TLD Geographical Registrations Distribution: May 2004**

As required by the Registry Agreement (Section 3.15), Table 12 sets forth the total number of new domain name registrations within the .name TLD, as well as the number, and the percent of the total, of such registrations broken down by geographical location (country code).

<b>Country</b>	<b>Total</b>	<b>Total %</b>	<b>New</b>	<b>New %</b>

AD	9	0.01	0	0
AE	117	0.08	3	0.04
AF	84	0.06	1	0.01
AG	37	0.02	2	0.02
AL	5	0	0	0
AM	4	0	0	0
AN	30	0.02	8	0.1
AO	2	0	0	0
AQ	3	0	0	0
AR	117	0.08	2	0.02
AS	4	0	0	0
AT	1093	0.73	30	0.36
AU	5492	3.66	163	1.96
AW	7	0	0	0
AZ	12	0.01	0	0
BA	6	0	0	0
BB	5	0	0	0

BD	6	0	0	0
BE	407	0.27	15	0.18
BG	24	0.02	1	0.01
BH	14	0.01	0	0
BI	1	0	0	0
BJ	2	0	0	0
BM	21	0.01	0	0
BN	1	0	0	0
BO	12	0.01	4	0.05
BR	167	0.11	13	0.16
BS	5	0	0	0
BW	1	0	0	0
BY	24	0.02	1	0.01
BZ	5	0	0	0
CA	6487	4.33	85	1.02
CC	2	0	0	0



CG	1	0	0	0
CH	3777	2.52	104	1.25
CI	3	0	1	0.01
CK	1	0	0	0
CL	297	0.2	0	0
CN	2238	1.49	298	3.58
CO	35	0.02	3	0.04
CR	39	0.03	1	0.01
CY	44	0.03	11	0.13
CZ	254	0.17	155	1.86
DE	10844	7.23	585	7.03
DK	1727	1.15	37	0.44
DO	8	0.01	0	0
DZ	19	0.01	0	0
EC	14	0.01	1	0.01
EE	13	0.01	0	0

EG	54	0.04	2	0.02
EH	2	0	1	0.01
ES	2893	1.93	57	0.68
ET	1	0	0	0
FI	333	0.22	7	0.08
FJ	2	0	0	0
FK	1	0	0	0
FM	1	0	0	0
FO	4	0	0	0
FR	2039	1.36	138	1.66
GA	3	0	0	0
GB	13866	9.25	348	4.18
GD	1	0	0	0
GE	8	0.01	0	0
GF	4	0	0	0
GH	7	0	0	0
GI	7	0	1	0.01

GL	7	0	0	0
GP	9	0.01	1	0.01
GR	112	0.07	2	0.02
GS	1	0	0	0
GT	7	0	0	0
GU	4	0	0	0
GY	1	0	0	0
HK	3397	2.27	5	0.06
HN	3	0	0	0
HR	13	0.01	1	0.01
HT	1	0	0	0
HU	51	0.03	2	0.02
ID	605	0.4	8	0.1
IE	318	0.21	8	0.1
IL	1426	0.95	18	0.22
IN	360	0.24	13	0.16

IR	25	0.02	5	0.06
IS	19	0.01	2	0.02
IT	2654	1.77	48	0.58
JE	4	0	0	0
JM	14	0.01	1	0.01
JO	14	0.01	1	0.01
JP	6988	4.66	3052	36.67
KE	106	0.07	0	0
KG	2	0	0	0
KH	1	0	0	0
KI	1	0	0	0
KN	2	0	0	0
KP	3	0	0	0
KR	6704	4.47	121	1.45
KW	51	0.03	0	0
KY	13	0.01	0	0

KZ	6	0	1	0.01
LB	57	0.04	1	0.01
LI	6	0	0	0
LK	10	0.01	1	0.01
LT	15	0.01	0	0
LU	77	0.05	2	0.02
LV	6	0	0	0
MA	16	0.01	0	0
MC	51	0.03	1	0.01
MD	1	0	0	0
MK	1	0	0	0
MO	3	0	0	0
MP	1	0	0	0
MT	34	0.02	0	0
MU	13	0.01	0	0
MV	1	0	0	0
MX	292	0.19	4	0.05

MY	2121	1.41	1	0.01
MZ	1	0	0	0
NA	6	0	2	0.02
NC	2	0	0	0
NG	37	0.02	0	0
NI	2	0	0	0
NL	1424	0.95	79	0.95
NO	1050	0.7	25	0.3
NP	13	0.01	0	0
NU	1	0	0	0
NZ	260	0.17	7	0.08
OM	17	0.01	0	0
PA	8	0.01	1	0.01
PE	32	0.02	0	0
PF	183	0.12	0	0
PH	479	0.32	4	0.05

PK	46	0.03	0	0
PL	120	0.08	17	0.2
PM	1	0	0	0
PR	38	0.03	1	0.01
PT	103	0.07	5	0.06
PW	1	0	0	0
PY	5	0	1	0.01
QA	6	0	0	0
RE	6	0	0	0
RO	110	0.07	1	0.01
RU	384	0.26	37	0.44
SA	125	0.08	0	0
SC	24	0.02	0	0
SD	1	0	0	0
SE	879	0.59	34	0.41
SG	719	0.48	6	0.07

SH	1	0	0	0
SI	32	0.02	3	0.04
SK	22	0.01	6	0.07
SL	2	0	0	0
SM	2	0	1	0.01
SN	1	0	0	0
SR	1	0	0	0
SV	1	0	0	0
SY	8	0.01	0	0
SZ	1	0	0	0
TC	4	0	0	0
TH	129	0.09	2	0.02
TJ	1	0	0	0
TN	7	0	0	0
TO	1	0	0	0
TR	262	0.17	59	0.71
TT	6	0	0	0



TW	297	0.2	17	0.2
TZ	5	0	0	0
UA	68	0.05	11	0.13
UG	2	0	0	0
UM	23	0.02	0	0
US	81861	54.59	2674	32.12
UY	15	0.01	0	0
UZ	9	0.01	2	0.02
VA	3	0	0	0
VC	1	0	0	0
VE	66	0.04	2	0.02
VG	18	0.01	2	0.02
VI	3	0	0	0
VN	41	0.03	1	0.01
VU	9	0.01	0	0
WS	2	0	0	0

YE	1	0	0	0
YU	23	0.02	0	0
ZA	313	0.21	1	0.01