



Registry Operator's Monthly Report

December 2019

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As required by the ICANN/Verisign .net Registry Agreement (Section 3.1(c)(iv)), this report provides an overview of Verisign Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. **The information is provided to satisfy requirements listed in Appendix 4 of the .net Registry Agreement.** Pursuant to the agreements, "ICANN shall use reasonable commercial efforts to preserve the confidentiality of the information reported until three months after the end of the month to which the report relates."

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1. Accredited Registrar Status (Appendix 4, Item 1)

Table 1 displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

1. **Operational Registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
2. **Registrars In The Ramp-Up Period:** Those who have received a password to access the Registry operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
3. **Registrars In The Pre-Ramp-Up Period:** Those who have been sent a welcome letter from the Verisign Registry but have not yet executed the Registry Registrar Agreements and/or have not yet submitted a completed Registrar Information Sheet. In most cases registrars are sent welcome letters via overnight express mail or e-mail on the same day accreditation notification is received from ICANN.

Table 1 – Accredited Registrar Status

| Status | # of NET Registrars |
|----------------------------------|---------------------|
| Operational Registrars | 2367 |
| Registrars In Ramp-Up Period | 3 |
| Registrars In Pre-Ramp-Up Period | 5 |
| Total | 2375 |

2. Service Level Agreement Performance (Appendix 4, Item 2)

Table 2 compares Service Level Agreement (SLA) Requirements with Actual Performance for the reporting month. As required by the ICANN/Verisign .net Registry Agreement (Section 3.1(d)(ii)), the Verisign Registry is committed to provide service levels as specified in Appendix 7 of the .net Registry Agreement and to comply with the requirements of the SLA in Appendix 10 of the .net Registry Agreement. The SLAs are incorporated into the Verisign Registry Registrar Agreements that are executed with all operational registrars.

Table 2 – .net Service Level Agreement Performance

| Metric | .net SLA Requirement | Actual Performance |
|------------------------------------|---|--|
| Service Availability | | |
| SRS | 99.99% Year | 100% - (0 minutes Unplanned Downtime YTD) |
| | 30 Minutes/Month (Unplanned) | 0 minutes (Unplanned) |
| DNS Name Server | 100% / Month | 100% |
| Whois | 100% / Month | 100% |
| Planned Outage Timeframe | | |
| SRS – Regular | 45 Minutes / Month | 0 hours 00 minutes |
| SRS - Extended | 4 Hours (240 Minutes) / 1 Per Year | 2 hours 45 minutes - Last Outage Taken December 2019 |
| SRS - Extended | 8 Hours (480 Minutes) / 1 Every 3 Years | 0 minutes – None Taken Since June 2005 |
| DNS Name Server | Not Allowed | 0 minutes |
| Whois | Not Allowed | 0 minutes |
| Planned Outage Timeframe | | |
| SRS | 0100 – 0900 UTC Sunday | 0100 - 0345 UTC Sunday 12/08/2019 |
| DNS Name Server | Not Allowed | Not Applicable |
| Whois | Not Allowed | Not Applicable |
| Planned Outage Notification | | |
| SRS | 30 Days General Maintenance | 11/07/2019 |
| | 90 Days Updates and Upgrades | 09/03/2019 |
| DNS Name Server | Not Allowed | Not Applicable |
| Whois | Not Allowed | Not Applicable |
| Processing Time | | |
| Check Domain Average | 25 milliseconds for 95% | 0.68 milliseconds |
| Add / Create Domain Average | 50 milliseconds for 95% | 0.78 milliseconds |
| Delete Domain Average | 100 milliseconds for 95% | 17.52 milliseconds |
| Modify / Update Domain Average | 100 milliseconds for 95% | 15.24 milliseconds |
| Whois Query | 5 milliseconds for 95% | 1.02 milliseconds |
| DNS Name Server Resolution | 100 milliseconds for 95% | 1.06 milliseconds |
| Update Frequency | | |
| DNS Name Server | 3 Minutes for 95% | 16.46 seconds |
| Whois | 3 Minutes for 95% | 16.42 seconds |

3. TLD Zone File Access Activity (Appendix 4, Item 3)

Table 3 summarizes the zone file access activity for the current reporting month. As required by the ICANN/Verisign .net Registry Agreement (Section 3.1(c)(iii)), the Verisign Registry makes bulk access to zone files for the .net TLD available to third parties in accordance with the terms of Appendix 3A of the ICANN/Verisign .net Registry Agreement.

Table 3 – TLD Zone File Access Activity

| | Number |
|---|--------|
| Total Zone File Access Passwords (End Of Previous Month) | CZDS |
| New Zone File Access Passwords Issued | CZDS |
| Total Zone File Access Passwords Disabled | CZDS |
| Total Zone File Access Passwords (End Of Reporting Month) | CZDS |

4. Completed System Software Releases (Appendix 4, Item 4)

Table 4 shows significant release(s) that occurred during the reporting month, as well as other relevant information. The Verisign Registry Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Table 4 – Completed Shared Registration System Releases

| Release Name | Features | Complete Date |
|--------------|----------|---------------|
| None | None | None |

5. Whois Service Activity (Appendix 4, Item 5)

Table 5 shows the number of Whois queries during the reporting month separated by service. The “Web-based Whois” column depicts ACTUAL numbers where all other categories are shown in millions.

Table 5 – Total “Whois” Queries

| In Millions | | |
|---------------|---------------|-----------------|
| Total Queries | Whois Port-43 | Web-based Whois |
| 1,095.7 | 1,095.6 | 55,971 |

6. Total Number of Transactions by Subcategory (Appendix 4, Item 6)

Table 6.1 shows the number of domain name 'write' transactions in subcategories and the number of check transactions. The "Restore" column depicts ACTUAL numbers where all other categories are shown in millions. **Table 6.2** on the next page shows the number of name server "write" transactions by subcategory.

Table 6.1 – Total Domain Name Transactions by Subcategory

| In Millions | | | | | | | |
|-------------|-------|--------|--------|-------|-------|-------|---------|
| Total Write | Add | Delete | Modify | Renew | Trans | Check | Restore |
| 144.3 | 139.7 | 0.5 | 3.5 | 0.4 | 0.1 | 279.8 | 470 |

Table 6.2 – Total Name Server Write Transactions by Subcategory (millions)

| Total | Add | Delete | Modify |
|-------|------|--------|--------|
| 0.10 | 0.06 | 0.01 | 0.04 |

7. Daily Transaction Range (millions) (Appendix 4, Item 7)

Table 7 –Daily Transaction Range

| Total Transactions | Daily Max | Daily Min | Daily Average |
|--------------------|-----------|-----------|---------------|
| 480.4 | 33.8 | 11.3 | 15.5 |

7(B). Per-Registrar Activity Report (Appendix 4, Item 7B)

The table below defines the fields that are included in the .net Per-Registrar Activity Report, which is provided monthly under separate cover.

| Field Name | Notes |
|-------------------|---|
| registrar-name | Registrar's Full Corporate Name As Registered with IANA |
| iana-id | http://www.iana.org/assignments/registrar-ids |
| total-domains | Total domains under sponsorship |
| total-nameservers | Total Name Servers Registered |
| net-adds-1-yr | number of domains successfully registered with an initial term of one year (and not deleted within the add grace period) |
| net-adds-2-yr | Number of domains successfully registered with an initial term of two years (and not deleted within the add grace period) |

| Field Name | Notes |
|-----------------------------|---|
| net-adds-3-yr | Number of domains successfully registered with an initial term of three years (and not deleted within the add grace period) |
| net-adds-4-yr | Number of domains successfully registered with an initial term of four years (and not deleted within the add grace period) |
| net-adds-5-yr | Number of domains successfully registered with an initial term of five years (and not deleted within the add grace period) |
| net-adds-6-yr | Number of domains successfully registered with an initial term of six years (and not deleted within the add grace period) |
| net-adds-7-yr | Number of domains successfully registered with an initial term of seven years (and not deleted within the add grace period) |
| net-adds-8-yr | Number of domains successfully registered with an initial term of eight years (and not deleted within the add grace period) |
| net-adds-9-yr | Number of domains successfully registered with an initial term of nine years (and not deleted within the add grace period) |
| net-adds-10-yr | Number of domains successfully registered with an initial term of ten years (and not deleted within the add grace period) |
| net-renews-1-yr | Domains renewed either automatically or by command (and not deleted with the renew grace period) |
| net-renews-2-yr | Number of domains successfully renewed with a renewal period of two years (and not deleted within the renew grace period) |
| net-renews-3-yr | Number of domains successfully renewed with a new renewal period of three years (and not deleted within the renew grace period) |
| net-renews-4-yr | Number of domains successfully renewed with a new renewal period of four years (and not deleted within the renew grace period) |
| net-renews-5-yr | Number of domains successfully renewed with a new renewal period of five years (and not deleted within the renew grace period) |
| net-renews-6-yr | Number of domains successfully renewed with a new renewal period of six years (and not deleted within the renew grace period) |
| net-renews-7-yr | Number of domains successfully renewed with a new renewal period of seven years (and not deleted within the renew grace period) |
| net-renews-8-yr | Number of domains successful renewed with a new renewal period of eight years (and not deleted within the renew grace period) |
| net-renews-9-yr | Number of domains successfully renewed with a new renewal period of nine years (and not deleted within the renew grace period) |
| net-renews-10-yr | Number of domains successfully renewed with a new renewal period of ten years (and not deleted within the renew grace period) |
| transfer-gaining-successful | Transfers initiated by this registrar that were ack'd by the other registrar-either by command or automatically |
| transfer-gaining-nacked | Transfers initiated by this registrar that were n'acked by the other registrar |

| Field Name | Notes |
|------------------------------|--|
| transfer-losing-successful | Transfers initiated by another registrar that this registrar ack'd-either by command or automatically |
| transfer-losing-nacked | Transfers initiated by another registrar that this registrar n'acked |
| transfer-disputed-won | Number of transfer disputes in which this registrar prevailed |
| transfer-disputed-lost | Number of transfer disputes this registrar lost |
| transfer-disputed-nodecision | Number of transfer disputes involving this registrar with a split or no decision |
| deleted-domains-grace | Domains deleted within the add grace period |
| deleted-domains-nograce | Domains deleted outside the add grace period |
| restored-domains | Domain names restored from redemption period |
| restored-noreport | Total number of restored names for which the registrar failed to submit a restore report |
| agp-exemption-requests | Number of AGP policy exemption requests received during the reporting month against deletion activity occurring in the prior month |
| agp-exemptions-granted | Number of AGP policy exemption requests granted during the reporting month |
| agp-exempted-domains | Number of domain names included in AGP policy exemption requests granted during the reporting month |
| attempted-adds | Number of attempted (successful and failed) domain name create commands |